



NOVAtime Phone-In Server Requirements

The NOVAtime Phone-In System has specific computer requirements to function and be supported properly by NOVAtime. The Makes and Models below are the only ones that the dealer (or customer) should order and ship to NOVAtime. NOVAtime will install the Dialogic card(s) and NOVAtime Phone-In software, and run tests to ensure everything is working properly. Before ordering a computer, please be sure to review the latest NTI Phone-In Users Guide for all details and the latest updates to the system requirements.

Note: Please be sure that the minimum requirements listed below are included (standard or added) when ordering one of the Makes/Models below.

Make: HP (recommended by NOVAtime)

Models: Tower → HP ProLiant ML370 G4 Server, or
Rack-Mount → HP ProLiant ML380 G4 Server

Minimum Requirements:

- Processor: P4 3.0 GHZ
- RAM: 1 Gig
- Hard Drive: 20 Gig
- PCI Slots: Minimum 2 open slots
- Integrated Gigabit Networking
- CD ROM drive
- Mouse
- Keyboard
- Monitor
- **OS: Windows2003 Standard Server**

Make: Dell

Models: Tower → Dell PowerEdge 840, or
Rack-Mount → Dell PowerEdge 1950

- Processor: P4 3.0 GHZ
- RAM: 1 Gig
- Hard Drive: 20 Gig
- PCI-X Slots: Minimum 2 open slots
- OS: Windows2003 Standard Server
- Integrated Gigabit Networking
- CD ROM drive
- Mouse
- Keyboard
- Monitor
- **OS: Windows2003 Standard Server**

NOVAtime Phone-In application is just like another data collection device. If you do not have a backup (dual systems), it's extremely important to use a reliable server.



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The server will be used exclusively for hosting the NOVAtime Phone-In application. For consistency, reliability, and ease of support, do not load other applications on this server after the NOVAtime Phone-In application is installed.

Important Notes:

Do not load any applications on the server when you send the server to NOVAtime for configuration. Make sure it's a clean install with no other applications loaded.

- NOVAtime may remove any other applicable.
- NOVAtime reserves the right to charge for additional work incurred due to cleanup / diagnostic work to prepare the server (in cases where the server was not prepared and shipped properly to NOVAtime).