



Bear Creek Mountain Resort and Conference Center Simplifies its Workforce Management using NOVAtime 3000 Enterprise Edition and NT6500 push technology time clocks

Bear Creek Mountain Resort and Conference Center, eastern Pennsylvania's exclusive winter and summer destination, is a first-class facility located on more than 330 acres in scenic Berks County, Pennsylvania. Offering activities year round, the resort features skiing, snowboarding and snow tubing for winter activities and golfing, hiking, biking, fishing and boating during the summertime.

Since October 2008, Bear Creek Mountain Resort and Conference Center has efficiently managed its permanent and seasonal employees using the NOVAtime 3000 Enterprise Edition workforce management solution. Jack Reed of NE Time Systems says, "Bear Creek Mountain Resort and Conference Center needed a flexible and robust time-and-attendance solution to manage their employees and support their seasonal workforce. The NOVAtime system is a perfect fit, and it has effectively supported nearly 900 employees during the winter of 2008."



Converted from ADP, Bear Creek Mountain Resort and Conference Center uses NOVAtime's innovative "push technology" NT6500 biometric time clocks. The solution is successfully implemented and supported by NE Time Systems, an authorized premium reseller of NOVAtime products. Bear Creek enjoys the benefits of eliminating the need for data collection PCs as time punches automatically pushed up from the NT6500 fingerprint time clocks and solving the age-old problem of employees clocking in or out for each other (a.k.a. buddy punching), as well as reducing their password administration. Fingerprint authentication enables strong security and takes the pain out of using passwords. As employees can't "forget" their fingerprints, it eliminates a common source of helpdesk calls. Mr. Reed adds, "For employees with security concerns, there are no images of fingerprints stored anywhere in NOVAtime, only the mathematical representation referenced as templates. Employees' fingerprints can be automatically enrolled without supervisor intervention, and their fingerprint templates can be effortlessly restored to all the NT6500 time clocks as needed."

Tamara Benkoski, Human Resource Manager at Bear Creek, comments, "We like NOVAtime a lot. It's easy to use and helps in every area of workforce management for us. Time clocks are easy to use and manage and so is the software." Ms. Benkoski adds, "Our supervisors now have access to manage their own employees, such as reviewing and approving employee timesheets and electronically approving or declining their employees' vacation and personal time-off requests." Bear Creek Mountain Resort Conference Center also relies on the functionality of NOVAtime's In/Out Board and Scheduling Engine. Ms. Benkoski describes it: "The In/Out Board automatically refreshes, so we can tell who's in and out in real time to ensure proper staff coverage in order to provide the best of service. We also like the scheduling feature in NOVAtime—for example, it's very helpful to manage our ski instructors' schedules."

When asked about service issues, Ms. Benkoski says, "It is NE Time Systems' vast knowledge of product and their teaching practice and patience with us that have made our NOVAtime system come together so effortlessly. Jack has been exceptionally helpful. I also wish to praise our sales rep, Roger Dombach. He was our first exposure to the NOVAtime product, and his vast knowledge impressed us right off the bat. We are extremely happy with our purchase of the NOVAtime products, and we really enjoy working with NE Time Systems."

For more information on NOVAtime's Time and Attendance/Workforce Management systems or how NOVAtime can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.